

# Scribe Services:

## Matching students and young professionals with scribing opportunities to improve efficiencies at physician practices.

Imagine having the ability to devote more time to patient care and self-care instead of drowning in paperwork. As a physician, it may seem impossible to see more patients or even take a well-deserved break. Every minute of your day is accounted for, and unfortunately, much of it is spent on paperwork.

internU, a Pennsylvania-based healthcare career firm, has been working with physicians to achieve a better work-life balance for over 20 years. They do this by matching doctors with scribes—smart, young healthcare professionals and students eager to begin their future healthcare careers. Whether your practice needs help with standard operating procedures, scheduling, improving patient experience, record keeping, or simply freeing up 15 minutes of your physicians' day, internU works with you to personalize your scribing needs.

### Scribe Model:

internU's scribe tends to work one-on-one with a specific physician, allowing for a specialized experience for both the physician and young professional, while promoting increased efficiency and productivity. The scribe's primary function is to assist the physician with record-keeping, allowing the physician to focus on patient care. The goal of scribe involvement during documentation is to increase the practice's revenue by reviewing and reminding physicians of payment codes, while also keeping the physician on time to ensure time to meet with additional patients. The scribe works in the same room as the doctor, so work is accurately updated in real time to reduce errors and improve charts. This model is especially beneficial for physicians who can optimize their practice for more business, particularly in specialty practices that deal with extensive referral documentation or complex coding requirements.

internU uses a multilayered process to integrate scribes into each practice. Their process improvement specialists develop an operation manual to train and be an operational reference document for scribes and the practice. Over the term of the engagement, the operation manual is updated and refined to assist future internU scribes to assimilate into the practice. The ultimate personal objective of internU's scribe(s) is to become healthcare professionals. They are motivated to exceed expectations and receive professional development training and medical school application assistance from internU.

**"Our professional development program optimizes the education of young professionals by building firsthand experiences through practical opportunities within the community. We strive to develop successful futures in healthcare while taking the unnecessary burdens away from physicians so they can do what they enjoy most - treat their patients."**

**~ Chris Burns, CEO of internU**

Overall, internU's scribe program offers young, eager healthcare professionals the chance to experience a day in the life of a doctor and healthcare administration, while providing much-needed assistance to improve practice efficiency.

If interested in learning more about how internU can help your practice:

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